

# TECHNOLOGY

# SNAPSHOTS

# Nurses and Engineers Partnering for Patient Safety

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## 21<sup>st</sup> Century Technology Challenges

- Diffusion of complex technology
  - >Increased complexity of environment
  - Increased acuity and complexity of patients
  - ➢Technology is not just in the ICU / ORs
    - General Care Floors
    - Skilled Nursing
    - Nursing Homes
    - Home Care







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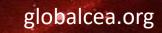




#### Nurse & Engineer Partnerships









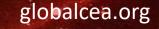
## **AAMI** Foundation

National Coalition on Alarm Safety National Coalition to Promote Continuous Monitoring of Patients Receiving Opioids

National Coalition on Infusion Therapy Safety

## National Coalition to Promote the Safe Use of Complex Technology



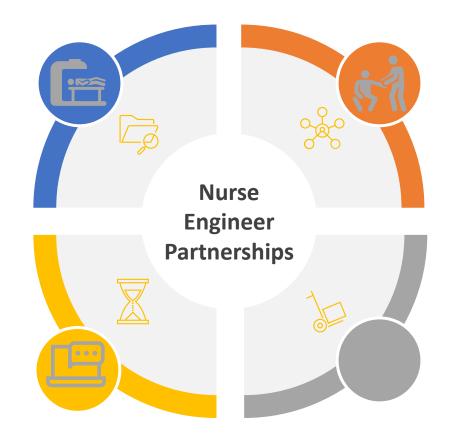




## Nurse and Engineer Partnerships

Design and Implement New Technologies

**Ensure data security** 

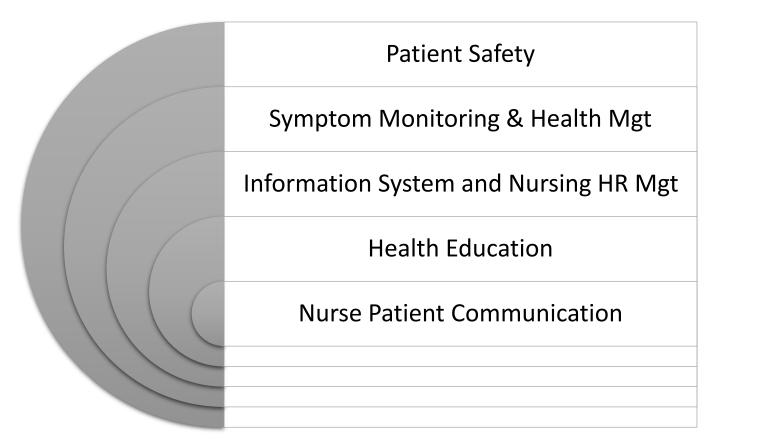


## Establish safe patient care environments

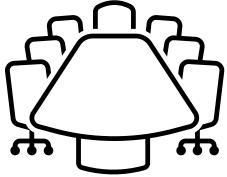
Develop effective information technologies for communication



# Interdisciplinary Areas of Collaboration



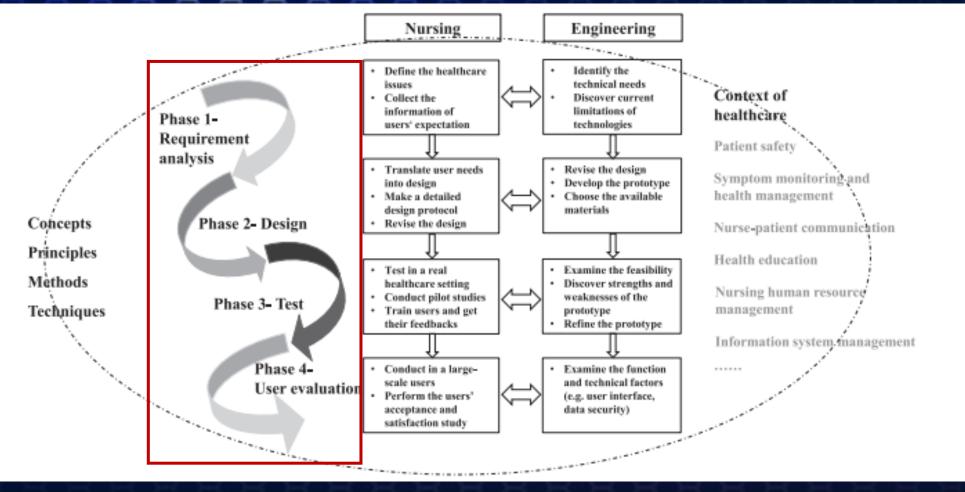




Zhou, Y., Li, Z., & Li, Y. (2021). Interdisciplinary collaboration between nursing and engineering in health care: a scoping review. *International journal of nursing studies*, *117*, 103900.







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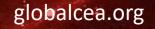




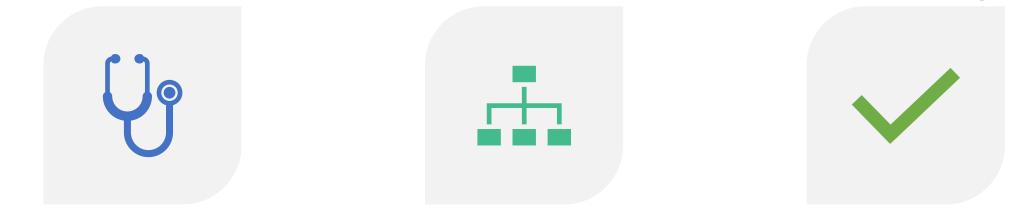
Nursing Engineering Identify the technical Define healthcare issues needs Collect the information **Discover current** of users expectations limitations Revise the design Translate user needs into design Develop the prototype Make a detailed design protocol Choose available materials Revise the design **Examine Feasibility** Test in real HC setting Discover strengths / Conduct pilot studies weaknesses Train users and get Refine the prototype feedback Conduct in a large scale users Examine the function and Perform the users acceptance / satisfaction technical factors study

Zhou, Y., Li, Z., & Li, Y. (2021). Interdisciplinary collaboration between nursing and engineering in health care: a scoping review. *International journal of nursing studies, 117,* 103900.

#### GLOBAL CLINICAL ENGINEERING ALLIANCE







#### NURSE IDENTIFIES UNMET CLINICAL NEED

Some patients lack the physical ability to push the PCA button to admin medications

#### MULTI-DISCIPLINARY TEAM, INCLUDING ENGINEERS

Pain service, clinical engineers, pharmacist, nurse

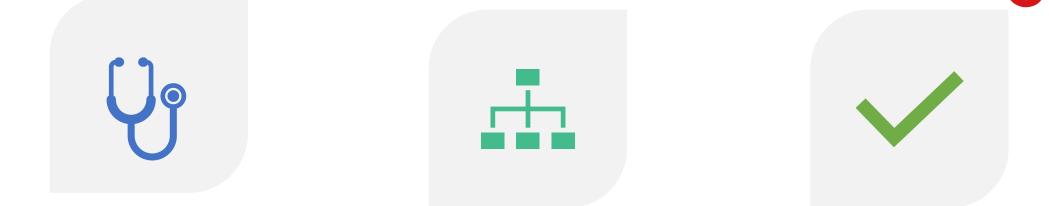
#### DEVELOP AND TEST EFFECTIVE SOLUTIONS



Andrews, R., Greasley, S., Knight, S., Sireau, S., Jordan, A., Bell, A., & White, P. (2020). Collaboration for clinical innovation: a nursing and engineering alliance for better patient care. *Journal of Research in Nursing*, 25(3), 291-304.







#### NURSE IDENTIFIES UNMET CLINICAL NEED

Need for Face shields during the pandemic: Rapid production Ease of Use

#### MULTI-DISCIPLINARY TEAM, INCLUDING ENGINEERS

Engineers Clinical Nurses Engineering and nursing students

#### DEVELOP AND TEST EFFECTIVE SOLUTIONS



Andrews, R., Greasley, S., Knight, S., Sireau, S., Jordan, A., Bell, A., & White, P. (2020). Collaboration for clinical innovation: a nursing and engineering alliance for better patient care. *Journal of Research in Nursing*, *25*(3), 291-304.

https://www.umass.edu/ials/covid19/umass-face-shield



#### GLOBAL CLINICAL ENGINEERING ALLIANCE

# Collboration During COVID

- COVID Crisis
  - Goal of moving equipment, including pumps, ventilators, etc to the hallways.
  - PPE design and distribution
  - Post pandemic role transformation: Nurse-Engineer





Clinical Engineers need to spend more time not only in the clinical corners of the hospitals, but also experiencing what nurses experience





Arquilla, L., & Cram, N. (2005). The relationship between clinical engineers and nurses in the hospital. Journal of Clinical Engineering, 30(2), 100-103.



Nurses need to spend time with clinical engineers to understand the how and why of equipment and the intricacies of repair & maintenance

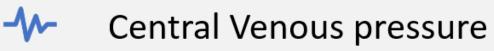


## Nurse-Engineer Teams: Creating the Next Generation of Health Care Innovation Leaders



Medicated Infusions

Can we improve accuracy?



What is the best position for accurate measurements?

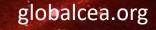


Cardiac / Telemetry monitoring

What are best practices ?

Nurse-Engineer Teams: Creating the Next Gen of Innovation | ANA (nursingworld.org)







## Who are your Partners?

Clinical Partner

- Clinical nurse specialist (CNS)
- Nurse educator
- Clinical Nurse Leader (CNL)

Operational Partner

- Nurse manager / director
- Manager of Products / Technology
- Director of Operations

#### **Nurse / Engineer Project Partnerships**



Selection	Define the need Evaluation	Regulatory issues; FDA approval Physical and cognitive
	Safety and efficacy	ergonomics
	Human factors	Cigonomico
Risk assessment	FMEA	What if?
Business case	Financial analysis	Upfront cost, disposable cost, maintenance costs
Organizational processes	Decision making	Who makes the final decision?
Education and competency	Education	Both nurses and engineers
	Competency	Initial and ongoing
Adoption	Strategies	Barriers?
Evaluation	Did practice change and is it effective	Did the new technology deliver the proposed outcomes?

Phillips, J. (2019). Complex medical technology: Strategies for selection, education and competency assessment, and adoption. *AACN advanced critical care, 30*(1), 48-59.





## **Engineers: Next Steps**



Publicize your team	<ul> <li>Nurses should know who you are and what you can do for thme and with them</li> <li>Engineers or techs unit based?</li> </ul>	
Listen First	<ul> <li>Do not fix and leave without showing the nurses what the issue was and a brief explanation of how you fixed it</li> </ul>	
Speak the same language	<ul> <li>Speak the language, be respectful of nurses who are not "tech savvy"</li> </ul>	
Make rounds	<ul> <li>Safety is in relationships. Nurses might say " oh, while you are here;' "I was wondering about',,,,</li> </ul>	
Attend clinical meetings	<ul><li>Nursing Practice</li><li>Medication Safety</li></ul>	
Involve nursing staff in purchasing decisions	<ul> <li>End users, they are the ones using the equipment</li> </ul>	

Hayhurst, C. (2015). Hello, Partner: How Working with Nurses Makes for Better Healthcare Technology. *Biomedical Instrumentation & Technology*, 49(1), 14-22.







## **Education and Innovation Centers**

University of Massachusetts / Amherst

Elaine Marieb Center for Nursing and Engineering Innovation



**E** 

Johns Hopkins

Fellowship Opportunity in Nursing and Engineering



University of Connecticut

Nursing and Engineering Innovation Center: NursEng Innovation Fellowship



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#### Florida Atlantic

Nursing and engineering combined degree programs

#### Duquesne University

Dual Degree in Engineering and Nursing

FAU | New Degree Programs Combine Nursing with AI and Biomedical Engineering<br/>New Interdisciplinary Fellowship Opportunity in Engineering and Nursing - Johns Hopkins<br/>Whiting School of Engineering (jhu.edu)<br/>Home | Nursing and Engineering Innovation Center (uconn.edu)





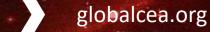
### Nurse & Engineer Partnerships





## Take Aways:

- Find out who your partners are
- How can you develop relationships with the front-line nurses? It will be mutually beneficial.
- Is there anything that you can think of right now that you want to discuss with your nurse partners?
- Find out what clinical meetings would be beneficial Nursing practice? Medication safety?
- What can you ask of the nurses? Don't be afraid something as simple as defining what is wrong instead of just writing "broken."
- Ensure that the right stakeholders are present when discussing the purchase of new equipment



#### Resources



ANA: Nurse-Engineer Teams: Creating the Next Gen of Innovation | ANA (nursingworld.org)

Andrews, R., Greasley, S., Knight, S., Sireau, S., Jordan, A., Bell, A., & White, P. (2020). Collaboration for clinical innovation: a nursing and engineering alliance for better patient care. *Journal of Research in Nursing*, 25(3), 291-304.

Arquilla, L., & Cram, N. (2005). The relationship between clinical engineers and nurses in the hospital. *Journal of Clinical Engineering*, 30(2), 100-103.

Davis, C. R., & Glasgow, M. E. S. (2017). Nurse-scientists and nurse-engineers. Am Nurse Today, 12(11), 50-1.

Davis, C. R., & Glasgow, M. E. S. (2020, November). An examination of nurse-authored patents: Implications for nursing practice. In *Nursing Forum* (Vol. 55, No. 4, pp. 772-781).

Duquesne University: Biomedical Engineering and Nursing Dual Degree - Duquesne University

Florida Atlantic: College of Nursing Joint BS/MS Degree Program | Florida Atlantic University (fau.edu)

Giuliano, K. (ND). Nurse-Engineer Teams: Creating the Next Generation of Health Care Innovation Leaders

Glasgow, M. E. S., Colbert, A., Viator, J., & Cavanagh, S. (2018). The nurse-engineer: A new role to improve nurse technology interface and patient care device innovations. *Journal of Nursing Scholarship*, *50*(6), 601-611.

Johns Hopkins: <u>New interdisciplinary fellowship opportunity in engineering and nursing - Johns Hopkins Malone Center for Engineering in Healthcare (jhu.edu)</u>

Hayhurst, C. (2015). Hello, Partner: How Working with Nurses Makes for Better Healthcare Technology. *Biomedical Instrumentation & Technology*, 49(1), 14-22.

Oerther, D. B., & Glasgow, M. E. (2022). The nurse+ engineer as the prototype V-shaped professional. Nursing Outlook, 70(2), 280-291.

Phillips, J. (2019). Complex medical technology: Strategies for selection, education and competency assessment, and adoption. AACN advanced critical care, 30(1), 48-59.

University of Connecticut: <u>Home | Nursing and Engineering Innovation Center (uconn.edu)</u>

University of Massachusetts at Amherst: Homepage : Elaine Marieb Center for Nursing & Engineering Innovation : UMass Amherst

Zhou, Y., Li, Z., & Li, Y. (2021). Interdisciplinary collaboration between nursing and engineering in health care: a scoping review. *International journal of nursing studies*, *117*, 103900.





# Thank you!

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